

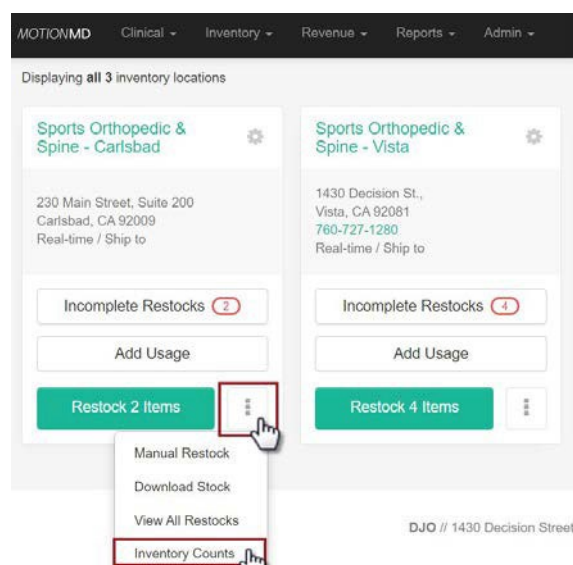
OVERVIEW OF INVENTORY COUNTS IN MOTIONMD®

Inventory Counts will allow On-hand Inventory to be counted and easily entered into MotionMD resetting Stock Record On-hand levels to correctly match actuals. This will allow accounts to better manage and understand Inventory levels, address shrink and see positive or negative variances in On-hand levels.

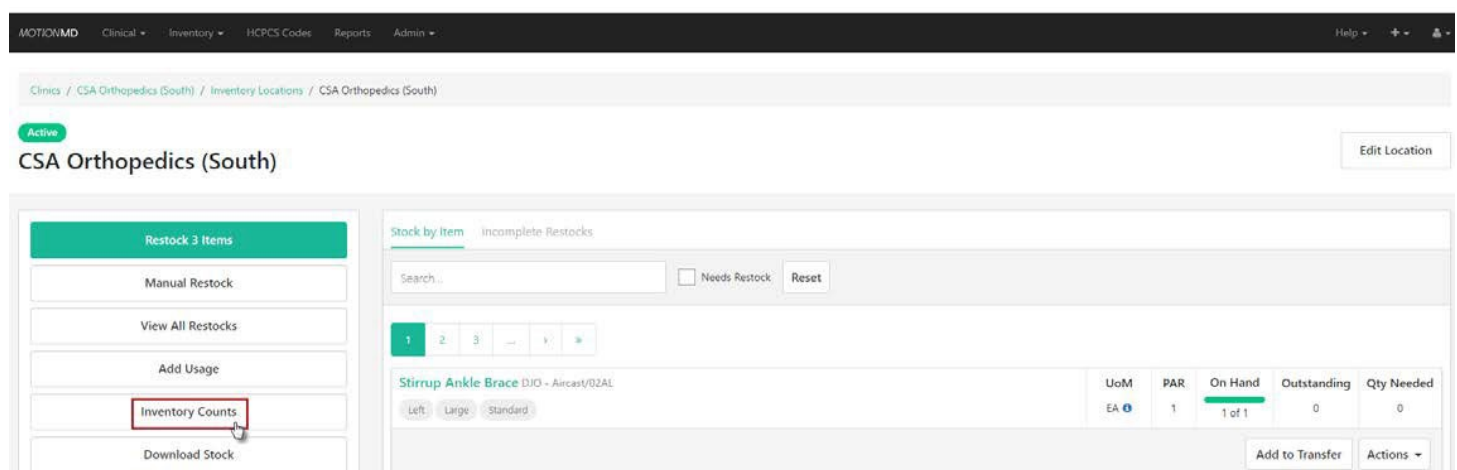
To access the Counts functionality, a designated role is required that is assigned at the Administrator level. A Key Account Contact or manager should submit a Help Ticket within MotionMD requesting the role to be assigned to specific User(s) within their account.

Starting a New Inventory Count

From the **Inventory Locations** list page, click the **Menu** button under the Inventory Location



or from the **Actions** section within a specific Inventory Location click the **Inventory Counts** link



OVERVIEW OF INVENTORY COUNTS IN MOTIONMD®

After clicking the **Inventory Counts** link an Inventory Counts list page will open, click the **New Inventory Count** button.



On the **Add Inventory Count** page, SKUs and Barcodes can be manually typed into the search bar, a bar code scanner can be used to scan product SKU/Barcode labels, a Manual Import or via the Mobile Companion App. Please refer to the [Overview of Inventory Counts Utilizing the Mobile Companion App](#) document on utilizing the Mobile Companion App for counts.

A notification of all active items with a stock record associated to the inventory location will appear indicating stock which has not been counted. Users can import the uncounted stock to ensure that all items with a stock record in MotionMD are a part of the Inventory Count for update.

Add Inventory Count

CSA Orthopedics (South)

The screenshot shows the 'Add Inventory Count' page for 'CSA Orthopedics (South)'. At the top, there is a notification box stating '101 Uncounted Items' and 'All Active Items with a Stock Record at this Location', with an 'Import' button next to it. Below this is a search bar with the placeholder text 'Scan or search for item # or barcode'. To the right of the search bar are three buttons: 'Set All Pars to On Hand', 'Manual Import', and 'Use Companion App'. Below the search bar is a table with the following columns: Product, Stock Record, Item #, Vendor SKU, UoM, Par Level (Stocking Units), and Quantity (Stocking Units). A blue box with the text 'Add products by scanning or by searching for item #'s above' is positioned below the table. At the bottom of the page are 'Cancel' and 'Save Counts' buttons.

Manually Adding SKU's/Bar Code Scanning

Manually typing in SKUs/Barcodes has type-ahead functionality so the part number can be selected from the dropdown

Add Inventory Count

Sports Orthopedic & Spine - Carlsbad

The screenshot shows the 'Add Inventory Count' page for 'Sports Orthopedic & Spine - Carlsbad'. The search bar contains the text '01ef'. A dropdown menu is open, showing three suggestions: '01EF-S', '01EF-M', and '01EF-L'. The first suggestion, '01EF-S', is highlighted. Below the dropdown is a table with the following columns: Item #, UoM, Par Level (UoM), and Quantity (Stocking Units). The first row of the table contains the following data: Item # '11-0215-2', UoM 'EA', Par Level '0', and Quantity '1'. Below the table, there is a note '1 EA = Stocking Units' and a multiplier 'x'.

OVERVIEW OF INVENTORY COUNTS IN MOTIONMD®

After selecting the SKU/Barcode from dropdown or scanning the bar code, the most recent addition will show at the top of the list. The **Quantity** can be manually adjusted with up/down arrows within the box or updated by typing in quantity counted. If a scanner is being used, the **Quantity** field will automatically increment with each bar code scan and a beep can be heard alerting the user the code was scanned and accepted. If a SKU/Barcode is added or scanned inadvertently, clicking the **X** at the end of the row will remove it from the Count page.

Add Inventory Count

CSA Orthopedics (South)

99 Uncounted Items
All Active Items with a Stock Record at this Location
Import

Scan or search for item # or barcode
Set All Pars to On Hand
Manual Import
Use Companion App

Product	Stock Record	Item #	Vendor SKU	UoM	Par Level (Stocking Units)	Quantity (Stocking Units)
AirSelect Standard DJO - Aircast		01EF-S		EA 1 EA = 1 Stocking Units	0	1 X
Reaction Knee Brace DJO - Donjoy		11-0215-3		EA 1 EA = 1 Stocking Units	10	1 X

If a SKU/Barcode is added or scanned that does not have a corresponding Stock Record for that Inventory Location, a beep will be heard, and **New** Pill will display under the Stock Record. The **Par level** can be manually adjusted with up/down arrows within the box or typing in quantity counted.

Add Inventory Count

CSA Orthopedics (South)

100 Uncounted Items
All Active Items with a Stock Record at this Location
Import

Scan or search for item # or barcode
Set All Pars to On Hand
Manual Import
Use Companion App

Product	Stock Record	Item #	Vendor SKU	UoM	Par Level (Stocking Units)	Quantity (Stocking Units)
X-ROM Post-Op Knee Brace DJO - Donjoy	New	11-2181-9		EA		1 X
Reaction Knee Brace DJO - Donjoy		11-0215-3		EA 1 EA = 1 Stocking Units	10	1 X

If a SKU/Barcode is added or scanned and it is not found in MotionMD, a beep will be heard, and **Not Found** pill will display under the Stock Record. Any SKU with the **Not Found** pill will need to be manually removed by pressing the **X** next to the quantity.

Inventory Locations / Strongsville Family Health - Inventory Location / Inventory Counts / New

Add Inventory Count

Strongsville Family Health - Inventory Location

565 Uncounted Items
All Active Items with a Stock Record at this Location
Import

Scan or search for item #
Use Companion App - Beta

Product	Stock Record	Item #	UoM	Par Level (Stocking Units)	Quantity (Stocking Units)
Product Not Found Manually remove the count link to apply counts	Not Found	11-0447-9			1 X

Cancel
Save Counts

OVERVIEW OF INVENTORY COUNTS IN MOTIONMD®

If a SKU/Barcode is added or scanned and it is **Phase Out** or **Obsolete** in MotionMD, a beep will be heard, and a **Phase Out** or **Obsolete** pill will display under the Stock Record. Any SKU with the **Phase Out** pill can continue to be ordered but should be reviewed since there is limited stock available. Any SKU with the **Obsolete** pill can no longer be billed or restocked. The product should be removed from inventory. Users should work with OfficeCare Logistics on next steps for the product.

Inventory Locations / CSA Ortho (South) / Inventory Counts / Edit

Edit Inventory Count

CSA Ortho (South) 7/22/2026

Cancel Inventory Count

92 Uncounted Items
All Active Items with a Stock Record at this Location

Import

Scan or search for Item # or barcode

Set All Pairs to On Hand

Manual Import

Use Companion App

Product	Stock Record	Item #	Vendor SKU	UoM	Par Level (Stocking Units)	Quantity (Stocking Units)
Obsolete A2 Wrist Brace DJO - Aircast		Obsolete 05wsl		EA 1 EA = 1 Stocking Units	0	1
Phase Out Contoured Clavicle Strap DJO - ProCare		Phase Out 79-85002		EA 1 EA = 1 Stocking Units	0	1
Stirrup Ankle Brace DJO - Aircast		02AL		EA 1 EA = 1 Stocking Units	2	1

Import a Manual Count

Users are able to import spreadsheets with manual inventory counts completed to an inventory location in MotionMD. In preparation, the Excel file must contain specific details to process the upload successfully. The file should contain only have two columns of data. The first column should include header **SKU (All Caps)** and the second column with the header **Count**.

	A	B
1	SKU	Count
2	01EF-L	4
3	01EF-M	3
4	01EF-S	2
5	01EF-XL	1
6	01EF-XS	1
7	01ES-L	1

Validate once again the headers on the excel file are typed exactly as **SKU (All Caps)** and **Count**. Then select **Choose File** to upload the file.

Manual Import

Please use an Excel file with the headers **SKU** and **Count** only.

Click "Choose File" or drag and drop a file into this container to upload a manual import file.

Choose File

OVERVIEW OF INVENTORY COUNTS IN MOTIONMD®

Import Uncounted Items

After all items are counted, any SKU that has an active stock record in MotionMD but was not counted can be viewed by selecting the **Import** button. A pop-up box will appear with a list of the SKU's. Select SKU's for count adjustments as needed and click **Import Selected**. To complete the count click the **Save Counts** button at the bottom of the page.

Note: Uncounted items can also be exported to Excel using the **Export CSV** or **Export XLSX** options.

The screenshot shows the 'Edit Inventory Count' page for 'CSA Ortho (South)' on 7/22/2026. A modal titled 'Import Missing Counts' is open, displaying two categories of uncounted items: '2 Uncounted Item(s) with Zero On Hand' and '2 Uncounted Item(s) within Product Family'. The modal includes a table with columns for 'Product' and 'Item #'. The 'Import Selected' button is highlighted with a red box. Below the modal, the 'Save Counts' button is also highlighted with a red box.

The Saved Count will show at the top of the Inventory Counts list page. This page shows the Count ID number, total number of Items Counted, Created on Date and User, Updated on Date and User, the Status and Age of the Count

Inventory Locations / Ivory Ortho / Inventory Counts

Inventory Counts [New Inventory Count](#)

Ivory Ortho Displaying all 9 inventory counts

ID	Item Count	Created	Updated	Status	Age	
506	59	4/22/2026 at 11:05 AM Nicole Valentin	4/22/2026 at 11:05 AM Nicole Valentin	Pending	0 hours	Metrics View
459	0	1/7/2026 at 11:57 AM Kristen DiRocco	1/7/2026 at 11:57 AM Kristen DiRocco	Expired	104 days	View

Additional SKUs/Barcodes may be added to a Count if it is in **Pending** status. Counts in Pending status will expire after 72 hours. The Count can be edited and updated by clicking the **View** button

Inventory Locations / Ivory Ortho / Inventory Counts

Inventory Counts [New Inventory Count](#)

Ivory Ortho Displaying all 9 inventory counts

ID	Item Count	Created	Updated	Status	Age	
506	59	4/22/2026 at 11:05 AM Nicole Valentin	4/22/2026 at 11:05 AM Nicole Valentin	Pending	0 hours	Metrics View
459	0	1/7/2026 at 11:57 AM Kristen DiRocco	1/7/2026 at 11:57 AM Kristen DiRocco	Expired	104 days	View

OVERVIEW OF INVENTORY COUNTS IN MOTIONMMD®

Click the **Edit** button

Inventory Count
Sports Orthopedic & Spine - Carlsbad 6/5/2020

Cancel Inventory Count **Edit** Apply

Product	Item #	UoM	Par Level (UoM)	Quantity (Stocking Units)
Reaction Knee Brace	11-0215-2	EA 1 EA = Stocking Units	0	1
AirSelect Standard	01EF-S	EA	9	10
Deluxe Shoulder Immobilizer	79-84105	EA 1 EA = 1 Stocking Units	5	3

Enter or scan additional items and click **Save** button

Edit Inventory Count
CSA Orthopedics (South) 8/20/2025

Cancel Inventory Count

98 Uncounted Items
All Active Items with a Stock Record at this Location

Import

Scan or search for item # or barcode

Set All Pans to On Hand Manual Import Use Companion App

Product	Stock Record	Item #	Vendor SKU	UoM	Par Level (Stocking Units)	Quantity (Stocking Units)
Crutches Medline	True	88-07300051514		CS 1 CT = 2 Stocking Units	1	1
AirSelect Standard DIO - Aircast		01EF-L		EA 1 EA = 1 Stocking Units	15	1
Quick-Fit Wrist II DIO - ProCare		79-87570		EA 1 EA = 1 Stocking Units	3	1
X-Act ROM Knee Brace DIO - Dorjoy		11-2151-9		EA 1 EA = 1 Stocking Units	3	1

Back **Save Counts**

Applying the Count

When a Count is complete and ready to be submitted, click into the **Pending Count** and click the **Apply** button

Inventory Locations / CSA Ortho (South) / Inventory Counts / Show

Inventory Count CSA Ortho (South) 4/22/2026

Metrics Cancel Inventory Count Edit **Apply**

Product	Stock Record	Item #	Vendor SKU	UoM	Par Level (Stocking Units)	Quantity (Stocking Units)
Ultra Sling 3		11-0449-2		EA 1 EA = 1 Stocking Units	0	4
Ultra Sling 3		11-0449-4		EA 1 EA = 1 Stocking Units	0	1
Ultra Sling 3		11-0449-5		EA 1 EA = 1 Stocking Units	0	4
X-Act ROM Elbow		11-9122		EA	20	2
X-Act ROM Knee Brace		11-2151-9		EA 1 EA = 1 Stocking Units	4	2

Back

The User is taken back to the Count list page and a **Success** message will appear at the top of the page and the applied Count's status will update to **Applied**. At that time the On-hand levels for each SKU on the applied count will be updated

Inventory count applied successfully.

Inventory Locations / Ivory Ortho / Inventory Counts

Inventory Counts **New Inventory Count**

Ivory Ortho Displaying all 9 inventory counts

ID	Item Count	Created	Updated	Status	Age
506	59	4/22/2026 at 11:05 AM Nicole Valentin	4/22/2026 at 11:13 AM Nicole Valentin	Applied	0 days

Metrics View

OVERVIEW OF INVENTORY COUNTS IN MOTIONMMD®

After the Count has been Applied, the list of items can still be seen by clicking the **View** button, but no adjustments can be taken within the Count page. You can Download the CSV file or view Metrics

Inventory Locations / CSA Ortho (South) / Inventory Counts / Show

Inventory Count CSA Ortho (South) 4/22/2026 Metrics Download CSV

Product	Stock Record	Item #	Vendor SKU	UoM	Par Level (Stocking Units)	Quantity (Stocking Units)
Ultra Sling 3		11-0449-2		EA 1 EA = 1 Stocking Units	0	4
Ultra Sling 3		11-0449-4		EA 1 EA = 1 Stocking Units	0	1
Ultra Sling 3		11-0449-5		EA 1 EA = 1 Stocking Units	0	4
X-Act ROM Elbow		11-9122		EA	20	2
X-Act ROM Knee Brace		11-2151-9		EA 1 EA = 1 Stocking Units	4	2

Cancelled & Expired Counts

At any time, a Count in Pending status can be cancelled by clicking into the Count and clicking the **Cancel Inventory Count** button

Inventory Locations / Sports Orthopedic & Spine - Carlsbad / Inventory Counts / Show

Inventory Count Sports Orthopedic & Spine - Carlsbad 6/5/2020 Cancel Inventory Count Edit Apply

After 72 hours a Pending Count will automatically Expire if it has not been Cancelled or Applied. The reason being, in most scenarios, inventory has been received or dispensed and the Count is not up to date

Both the **Cancelled** and **Expired** Counts will show on the Counts list page

Sports Orthopedic & Spine - Carlsbad Displaying all 10 inventory counts All

ID	Item Count	Created	Updated	Status	Age	
256	83	6/5/2020 at 10:45 AM Cynthia Sever	6/5/2020 at 05:44 PM Cynthia Sever	Cancelled	0 days	View
258	51	6/5/2020 at 05:26 PM Cynthia Sever	6/5/2020 at 05:41 PM Cynthia Sever	Applied	0 days	View
257	45	6/5/2020 at 10:50 AM Cynthia Sever	6/5/2020 at 11:08 AM Cynthia Sever	Applied	0 days	View
255	14	5/19/2020 at 06:32 PM Cynthia Sever	5/19/2020 at 06:46 PM Cynthia Sever	Expired	16 days	View

The Count list page can be filtered to any **Status**

Inventory Locations / Sports Orthopedic & Spine - Carlsbad / Inventory Counts

Inventory Counts New Inventory Count

Sports Orthopedic & Spine - Carlsbad Displaying all 10 inventory counts

ID	Item Count	Created	Updated	Status	Age	
256	83	6/5/2020 at 10:45 AM Cynthia Sever	6/5/2020 at 05:44 PM Cynthia Sever	Cancelled	0 days	All Pending Cancelled Applied Expired

OVERVIEW OF INVENTORY COUNTS IN MOTIONMMD®

Metrics

Selecting Metrics on Inventory Counts and Inventory Count View pages will open a modal that displays Inventory Count Metrics. The Metrics option will appear for any counts in Applied or Pending status.

Inventory Locations / CSA Ortho (South) / Inventory Counts

Inventory Counts [New Inventory Count](#)

ID	Item Count	Created	Updated	Status	Age	
507	13	4/22/2026 at 11:19 AM Nicole Valentin	4/22/2026 at 11:23 AM Nicole Valentin	Applied	0 days	Metrics View
469	2	1/13/2026 at 06:01 PM Jessica Corrales	1/13/2026 at 06:01 PM Jessica Corrales	Expired	98 days	View

The modal provides users with an Inventory Count Summary, highlighting with key high-level metrics.

- Recorded Units
- Previous On-Hand Units
- Net Units Shrink
- Total Shrink % Units
- Recorded Inventory Value
- Inventory Shrink Cost
- Total Shrink % Dollars
- Top 10 Shrink Items

Admin -

CSA Ortho (South) Displaying all 8 inventory counts

ID	Item Count	Created	Updated	Status	Age	
507	13	4/22/2026 at 11:19 AM Nicole Valentin	4/22/2026 at 11:23 AM Nicole Valentin	Applied	0 days	Metrics View
469	2	1/13/2026 at 06:01 PM Jessica Corrales	1/13/2026 at 06:01 PM Jessica Corrales	Expired	98 days	View
154	1	12/1/2025 at 06:01 PM Kris				View
151	4	11/2/2025 at 06:01 PM Kris				Metrics View
104	1	5/6/2025 at 06:01 PM Nicole Valentin				Metrics View
82	3	2/2/2025 at 06:01 PM Kris				View
78	2	1/28/2025 at 06:01 PM Kris				Metrics View
77	1	1/27/2025 at 06:01 PM Kris				Metrics View

Inventory Count Metrics

Count ID: 507 Date Created: 4/22/2026

Metric	Value
Recorded Units	13
Previous On-Hand Units	17
Net Units Shrink	4
Total Shrink % (Units)	23.5%
Recorded Inventory Value	\$104.00
Inventory Shrink Cost	\$208.00
Total Shrink % (\$)	0.0%

Top 10 SKUs (by Inventory Shrink Cost)

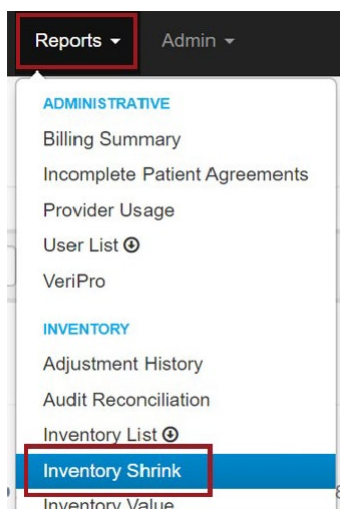
SKU	Product	Qty	Inventory Shrink \$
11-2151-9	X-Act ROM Knee Brace	2	\$208.00
11-0449-5	Ultra Sling 3	4	\$0.00
11-0449-2	Ultra Sling 3	4	\$0.00
11-0449-4	Ultra Sling 3	1	\$0.00
11-9122	X-Act ROM Elbow	2	\$0.00

Close

OVERVIEW OF INVENTORY COUNTS IN MOTIONMD®

Inventory Shrink Report

To view the report showing applied Counts and Inventory Variance, click on the **Reports** menu dropdown and select **Inventory Shrink Report**



On the Inventory Shrink report page, select **All** or **specific Inventory Locations** and **Date Range** then download the report



Inventory Shrink Report

Select Date Range:

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
Count ID	Account	Inventory Location	Product	SKU	Par Level	Previous On-Hand Qty	Count Qty	Variance	Unit Price	UOM	CF	Ext Price	Created At	Created By	Updated At	Updated By	Status
255	DJO	Sports Orthopedic & Spine - Carlsba	Reaction Knee Brace	11-0215-2	0	0	1	1	42	1	42	5/19/2020 18:32	Cynthia Sever	5/19/2020 18:35	Cynthia Sever	Expired	
255	DJO	Sports Orthopedic & Spine - Carlsba	AirSelect Standard	01EF-S	9	9	10	1	0	1	0	5/19/2020 18:34	Cynthia Sever	5/19/2020 18:38	Cynthia Sever	Expired	
255	DJO	Sports Orthopedic & Spine - Carlsba	Deluxe Shoulder Immobilizer	79-84105	3	3	3	0	10	1	0	5/19/2020 18:46	Cynthia Sever	5/19/2020 18:46	Cynthia Sever	Expired	
256	DJO	Sports Orthopedic & Spine - Carlsba	Reaction Knee Brace	11-0215-2	0	1	1	0	42	1	0	6/5/2020 10:45	Cynthia Sever	6/5/2020 17:44	Cynthia Sever	Cancelled	
256	DJO	Sports Orthopedic & Spine - Carlsba	Deluxe Shoulder Immobilizer	79-84105	3	4	1	1	10	1	10	6/5/2020 10:46	Cynthia Sever	6/5/2020 17:44	Cynthia Sever	Cancelled	
256	DJO	Sports Orthopedic & Spine - Carlsba	AirSelect Standard	01EF-M	40	37	38	1	50	1	50	6/5/2020 10:46	Cynthia Sever	6/5/2020 17:44	Cynthia Sever	Cancelled	
256	DJO	Sports Orthopedic & Spine - Carlsba	AirSelect Standard	01EF-M	40	37	25	-12	50	1	-600	6/5/2020 10:46	Cynthia Sever	6/5/2020 17:44	Cynthia Sever	Cancelled	
256	DJO	Sports Orthopedic & Spine - Carlsba	AirSelect Standard	01EF-S	9	10	15	5	0	1	0	6/5/2020 10:49	Cynthia Sever	6/5/2020 17:44	Cynthia Sever	Cancelled	
257	DJO	Sports Orthopedic & Spine - Carlsba	AirSelect Standard	01EF-L	12	12	25	13	50	1	650	6/5/2020 10:50	Cynthia Sever	6/5/2020 11:08	Cynthia Sever	Applied	
257	DJO	Sports Orthopedic & Spine - Carlsba	Squared Toe Post-Op Shoe	79-81232	20	18	18	0	8	1	0	6/5/2020 10:52	Cynthia Sever	6/5/2020 11:08	Cynthia Sever	Applied	
257	DJO	Sports Orthopedic & Spine - Carlsba	IceMan Classic with Universal Wrap-On Pz	11-1422	0	5	2	-3	25	1	-75	6/5/2020 10:56	Cynthia Sever	6/5/2020 11:08	Cynthia Sever	Applied	
258	DJO	Sports Orthopedic & Spine - Carlsba	Reaction Knee Brace	11-0215-2	0	0	1	1	42	1	42	6/5/2020 17:26	Cynthia Sever	6/5/2020 17:41	Cynthia Sever	Applied	
258	DJO	Sports Orthopedic & Spine - Carlsba	AirSelect Standard	01EF-S	9	9	10	1	0	1	0	6/5/2020 17:26	Cynthia Sever	6/5/2020 17:41	Cynthia Sever	Applied	
258	DJO	Sports Orthopedic & Spine - Carlsba	Deluxe Shoulder Immobilizer	79-84105	3	3	3	0	10	1	0	6/5/2020 17:26	Cynthia Sever	6/5/2020 17:41	Cynthia Sever	Applied	
258	DJO	Sports Orthopedic & Spine - Carlsba	AirSelect Standard	01EF-M	40	39	37	-2	50	1	-100	6/5/2020 17:32	Cynthia Sever	6/5/2020 17:41	Cynthia Sever	Applied	

The report provides details for each Count ID, listing out all Inventory items counted. In addition, it provides Previous On-hand quantities compared to the Count Quantity as well as the variance between before and after with a negative number indicating missing inventory. The Unit Price multiplied by the Variance will show Extended Price with a negative number indicating lost revenue. The last few columns show Dates, User and Status of the Count ID.