

MOTIONMD EARLY WARNING LIST AVAILABLE FOR DIRECT ACCOUNTS
Cigna Medicare Early Warning

Description	Will alert users that when a PA has an affected HCPCS code and Cigna Medicare Advantage payor that Prior Authorization is required.
EW Wording	Cigna Medicare Advantage plans require Prior Auth for this Product/HCPCS code. Please complete and submit the PA to billing as soon as possible.
Trigger	Payment Method is Commercial, payor name includes 'Cigna' and Policy Number starts with a digit AND HCPCS codes that require Prior Auth (this includes most HCPCS codes)
Displays / Dismissal	On Cigna Payment Method. No dismissal.

Clinic Employee Signature

Description	Will alert users that documentation is required when selecting Clinic Employee for signature.
EW Wording	Patient must be present but is unable to sign due to injury or other limitation. Documentation is required. Please add a note explaining why the patient could not sign.
Trigger	When Clinic Employee is selected as the Relationship to Patient.
Displays / Dismissal	On the Patient Signature section on the PA. EW is dismissed when clicking the "x" on the EW modal

Custom Fit Form Warning

Description	This will show warnings when a PA requires the completion of either an appropriate form and/or documentation describing the adjustments made to this product..
EW Wording	Is Custom fitting required and/or is custom fitting indicated on the HCP's prescription/order? If so, please complete the appropriate for and/or documentation
Trigger	Payment method is Medicare, Commercial or Medicaid AND Product HCPCS code equals Off-the-shelf HCPCS with a Custom FIT HCPCS equivalent
Displays / Dismissal	On Cigna Payment Method. No dismissal.

CT Medicaid Length of Need Required

Description	Will alert users that Length of Need (LON) is required when the payor is Medicaid CT.
EW Wording	Length of Need is incomplete.
Trigger	Payor name matches 'Medicaid CT' exactly and no Length of Need has been added to the PA.
Displays / Dismissal	On Medical Information section of the PA. EW is dismissed if Length of Need is added.

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Duplicate HCPCS for Commercial Payors Warnings

Description	This will show warnings when another patient agreement exists for the same patient and same HCPCS and Commercial Payor as the Payment Method.
EW Wording	Another Patient Agreement exists for this patient and HCPC for Commercial Payor.
Trigger	Another existing PA in MotionMD with the same patient and HCPCS code.
Displays / Dismissal	On the Product section of the PA. No dismissal.

Duplicate Medicare Warnings

Description	This will show warnings when another patient agreement exists for the same patient and same HCPCS and Medicare as the Payment Method.
EW Wording	Another Patient Agreement exists for this patient and HCPC for Medicare.
Trigger	Another existing PA in MotionMD with the same patient and HCPCS code.
Displays / Dismissal	On the Product section of the PA. No dismissal.

Fitting & Adjustment Form Warning

Description	This will show warnings when a PA requires the completion of either an appropriate form and/or documentation describing the adjustments made to this product.
EW Wording	This PA requires the completion of either an appropriate form and/or documentation describing the adjustments made to this product.
Trigger	Payment Method: Medicare and Fitting & Adjustment” HCPCS Codes including; L0113, L0140, L0150, L0180, L0190, L0200, L0458, L0460, L0462, L0464, L0470, L0472, L0488, L0490, L0491, L0492, L0635, L0810, L0820, L0830, L1001, L1005, L1600, L1610, L1620, L1650, L1652, L1660, L1690, L1820, L1831, L1910, L1930, L1932, L1951, L1971, L2035, L2112, L2114, L2116, L2132, L2134, L2136, L3931, L3960, L3962, L3980, L3981, L3982, L3984.
Displays / Dismissal	On the Product section of the PA. EW is dismissed when a Fitting and Adjustment form has been added.

Massachusetts Medicaid Coverage Warning

Description	This will alert users when PA has Medicaid or a set of Massachusetts Medicaid’s that DME is not covered.
EW Wording	The following Masshealth plans do not provide DME coverage and patient will be responsible for the self-pay price for any product dispensed. Masshealth Health Safety Net, Masshealth Partial Health Safety Net, Masshealth Connectorcare + HSN or Partial HSN, Masshealth Premium Assistance, Masshealth Emerg Aid to Elderly, Disabled and Children, Masshealth Children’s Medical Security Plan.
Trigger	Payment Method is Medicaid OR ‘Masshealth’ is in the payor name.
Displays / Dismissal	On Medicaid or Masshealth Payment Method. No dismissal.

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Medicare ABN Warning

Description	This will alert users when a PA has Medicare as the Payer that an ABN may be required.
EW Wording	ABN may be required for Medicare patients if coverage criteria are not met.
Trigger	Payment Method is Medicare.
Displays / Dismissal	On the Product section of the PA. ABN is added.

Medicare Reasonable Useful Lifetime (RUL) Warning

Description	This will alert users what the HCPCS CODE RUL is for a product
EW Wording	The HCPCS code on this product has a Reasonable Useful Lifetime (RUL) of {5,3,2,1} year(s).
Trigger	Payment Method is Medicare and an active HCPCS code on a product with a value in the new RUL Field
Displays / Dismissal	On the Product section of the PA. No Dismissal.

Medicaid Auth Warnings

Description	This will show warnings when an Authorization (Auth) is required for Medicaid
EW Wording	Medicaid may require an Authorization (Auth) for this product/patient
Trigger	Payment Method is Medicaid
Displays / Dismissal	On the Medicaid Payment Method. No dismissal.

Medicaid CMN Warning

Description	This will show warnings when a Certificate of Medical Necessity (CMN) is required for Medicaid.
EW Wording	Medicaid may require an Authorization (Auth) for this product/patient.
Trigger	Payment Method is Medicaid.
Displays / Dismissal	On the Product section of the PA. No dismissal.

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Medicare Pre-Authorization Early Warning

Description	This will alert the user that a Product on the PA requires pre-authorization with Medicare prior to dispense.
EW Wording	[Product Name] requires authorization from Medicare PRIOR to dispensing the product to the patient.
Trigger	Payment Method is Medicare and Product HCPCS codes on the PA are one of the following: L0648, L0650, L1832, L1851, L0651, L1844, L1846, L1852, L1932, L1499, L2999, L5783, L5841.
Displays / Dismissal	On the Medicaid Payment Method. No dismissal.

Nonbillable Diagnoses Warning

Description	This will show warnings when the diagnosis is not specific enough to be billable.
EW Wording	A more specific ICD-10 code exists for [ICD-10 Code]. This may not be billable.
Trigger	Payment Method is Medicare and Product HCPCS codes on the PA are one of the following: L0648, L0650, L1832, L1851.
Displays / Dismissal	On the diagnosis section of the PA. EW is dismissed when a more specific Diagnosis code is added.

Noncovered Medicare Code Warnings

Description	This will show warnings when the HCPCS code is commonly deemed "non-covered" by Medicare.
EW Wording	The HCPCS code associated with the product [PRODUCT NAME] you selected is commonly deemed as 'non-covered' by Medicare and may not be a covered.
Trigger	Payment Method: Medicare and typically non-covered Product HCPCS codes including: A4466, A4467, A4490, A4500, A4510, A4565, A4530, A6534, A6535, A6536, A6537, A6538, A6540, A6541, A6542, A6543, A6544, A6549, A9270, A9300, E0191, E0218, L0210, L1800, L1815, L1825, L1901, L2999, L3100, L3260, L3265, L3485, L3651, L3652, L3700, L3909, L3911, L3999.
Displays / Dismissal	On the Product section of the PA. No dismissal.

Orientation Mismatch Warnings

Description	This will show warnings when there is a body side discrepancy between diagnoses and products.
EW Wording	A body side discrepancy exists in the diagnoses and/or products.
Trigger	Any conflicting orientations from Diagnosis Code name, Product name, Inventory Item Attribute, Body Side.
Displays / Dismissal	On the Product section of the PA. When the orientations match the Diagnosis Code.

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Same or Similar Check Reminder

Description	This will remind a user to check Same or Similar if the payment method is Medicare and is a billable L-code.
EW Wording	Same or Similar Check may be indicated for Medicare Patients.
Trigger	Payment Method includes Medicare and same or Similar check has not been completed.
Displays / Dismissal	On the Payment Method section of the PA. EW is dismissed when Same and Similar is run.

Same or Similar Fail ABN Warning

Description	This will alert the user that an ABN is needed due to a Same or Similar Fail.
EW Wording	MotionMD's Same or Similar check determined this patient has received a same or similar product(s) within the applicable Reasonable Useful Lifetime. An ABN should be obtained for the affected product. ABN can be found on the Product section of the PA.
Trigger	Same or Similar Fail.
Displays / Dismissal	On the Payment Method section of the PA. EW is dismissed when an ABN is added to the PA.

Unguaranteed Coverage Warnings

Description	This will show warnings when the payer is Humana.
EW Wording	Warning Detected: Some Humana policies may not cover the item(s) being dispensed. This does not apply to: Humana Gold, Tricare/Military, Caresource, Integrated Care or Medicare Adv. Plan.
Trigger	Payor includes word "Humana".
Displays / Dismissal	On the Payment Method section of the PA. No Dismissal.

Unprinted ABN Warnings

Description	This will show warnings when the ABN needs to be printed.
EW Wording	Per CMS, a printed copy of the signed ABN for [Product] must be given to the patient.
Trigger	An ABN has been completed but the "Print ABN" option has not been selected.
Displays / Dismissal	On the Product section of the PA. EW is dismissed when the Print ABN option is selected.

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WC/Auto Date of Injury

Description	This will show warnings that a Date of Injury is required when WC/Auto is the payment type.
EW Wording	A Date of Injury (DOI) is required for Workers Comp and/or Auto claims. Please remember to add in the Medical Information section of the PA.
Trigger	Payment Method Type Work Comp or Auto AND No Date of Injury is added.
Displays / Dismissal	On Medical Information section of the PA. EW is switched when the Date of Injury is added.