

February 5, 2020

Dear Valued Customer,

We are writing to make you aware of a recent Centers for Medicare & Medicaid Services (CMS) change to Medicare Rx/Order requirements. Effective January 1, 2020, CMS introduced a “Standard Written Order” (SWO) which replaces the “Detailed Written Order” (DWO) for billing most DMEPOS items. From a general DMEPOS billing perspective, the move to an SWO from a DWO is a very positive change implemented by CMS to clarify the order requirements and reduce confusion. The main change in the requirement involves the dates needed on an Rx/Order. A DWO (for dates of service prior to 1/1/2020) required 2 dates: 1) an Order Date (Verbal or Written) and 2) a Physician’s Signature Date. With the SWO (for dates of service 1/1/2020 and after), the **Physician’s Signature Date is no longer required**. The SWO only requires an **Order Date**, which must be *on or prior to the patient’s receipt* of the DMEPOS item(s). A **physician’s/health care provider’s signature is still required** and must be *obtained prior to billing*. For more information on all the SWO requirements, please visit:

<https://med.noridianmedicare.com/web/jddme/topics/documentation/standard-written-order>

MotionMD[®] Customers:

If you are currently using DJO’s MotionMD[®] software, development efforts have begun to update the MotionMD Patient Agreement (PA) in accordance with the new SWO requirements. We are pleased to announce that the Verbal Order process, including the Verbal Order Early Warning Notification (if enabled), within MotionMD will be removed. A new “Order Date” will be automatically saved and displayed on the MotionMD PA once a product(s) has been added. Additionally, we will no longer display a Physician’s signature date at the time of Physician signature on MotionMD generated pdfs. Lastly, the Order Date on the prescription will be renamed “Order/Prescription Date” for use across all payors, not just governmental payors. These changes are expected to be released to MotionMD over the next 1-3 weeks. Users will receive advanced notification of the release dates via announcements within MotionMD. The changes are minimal from a user standpoint, and we anticipate improved workflow efficiencies once implemented.

We hope this information is helpful. A second part to the CMS SWO change will focus on “Written Orders Prior to Delivery” (WOPD) and “Face 2 Face” requirements for certain types of DMEPOS items. We expect those changes to be announced by CMS within the next 30-60 days. If you have any questions about this CMS order changes or the upcoming MotionMD development updates, please feel free to contact Dieter Lehnortt at Dieter.Lehnortt@djoglobal.com or Alanna Caracciolo at Alanna.Caracciolo@djoglobal.com.

Sincerely,

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