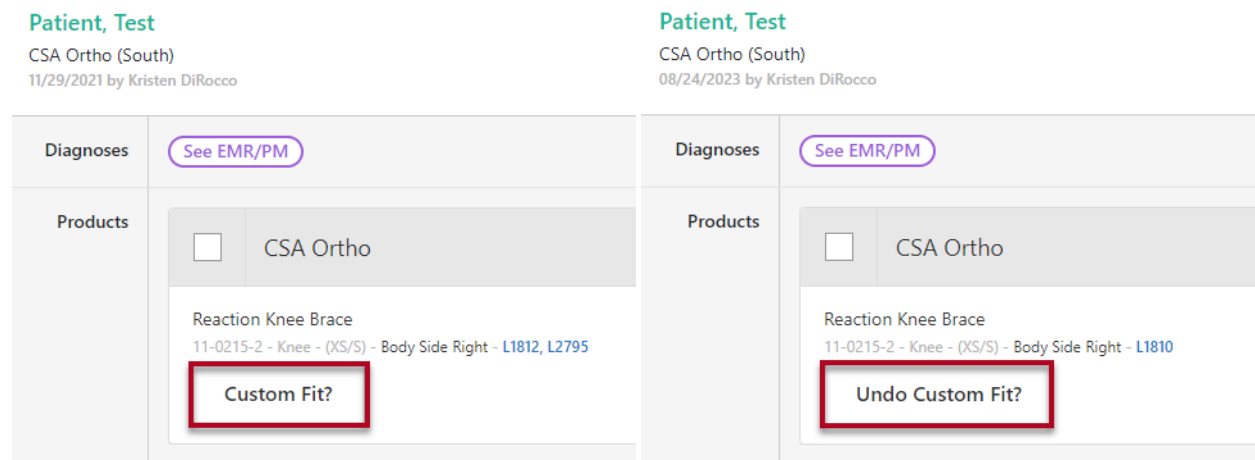


OVERVIEW OF HCPC CONVERSION

Users with the Biller Role can update a HCPC from Off-the-Shelf (OTS) to Custom (CTS) when a patient agreement (PA) is in Ready for Billing status on the Billing Submission page. Submit a MotionMD help ticket to have the HCPC Conversion feature enabled.

Once enabled, the Biller will see the **Custom Fit?** or **Undo Custom Fit?** button in the product section of the PA when a product has an equivalent CST or OTS code.

NOTE: The buttons are visible for claims in Ready for Billing status ONLY.



Once the selection is made, a modal will appear confirming the action. Once the YES button is selected, the HCPC on the patient agreement will show updated.

